



City of San Jacinto

City Manager Update – February 2020

City Council Meeting: April 7, 2020

City's COVID Response

Tracking City's response & outreach performed to date:

- Sun, March 15: press release re: closure of City facilities
- Mon, March 16: 8am, COVID Director's Planning Committee
 - Discussed essential services, designated staffing levels
 - Generated/Posted closure notices on City facilities
 - Posted special electronic messaging for new Council Meeting procedures
 - Began Legislation surveillance (24/7)
 - FSA contact & coordination for Senior Nutrition Program
 - Obtained & posted FSA info on social media platform
 - Facebook, Instagram, Twitter, NextDoor, LinkedIn & eNewsletter (In the Loop)



City's COVID Response

Tracking City's response & outreach performed to date:

- Mon, March 16 (cont.):
 - Posted Alert RE: Fraudsters attempting to pose as City Water Utilities Workers
 - eNewsletter "In the Loop" geared toward COVID
 - Posted President's message re: news conference
 - Website: updated, English/Spanish
 - Added legislation, business resources, price gouging, CDC flyer, City facility closures, services information



City's COVID Response

Tracking City's response & outreach performed to date:

- Tues, March 17:
 - Added emergency pop up banner to direct all to City's COVID webpage
 - eNewsletter updating all subscribers to new info on webpage
 - Front Desk Operational Meeting
 - 2pm Closed City Hall Lobby to the public – all pertinent info for obtaining assistance posted in English/Spanish
 - 2pm SJPD Closed Lobby to the public
 - Began researching SBA Loans & Federal Funding Info for business community



City's COVID Response

Tracking City's response & outreach performed to date:

- Tues, March 17 (cont.):
 - Scheduled upcoming posts for social media platform re: service updates, checking on senior neighbors
 - Began monitoring social media platforms 24/7 to provide assistance & direct people to resources
 - Economic Development Activities:
 - Connected w/both Chambers of Commerce to put local list of open businesses, food estab. options for residents
 - Connected w/state & local utility agencies to find out how supporting residents & businesses



City's COVID Response

Tracking City's response & outreach performed to date:

- Tues, March 17 (cont.):
 - Development Team Mtg to insure City can support businesses & development services during public closure
 - Reached out to development partners to assure their needs will be met during closure
 - Connected with small business administration to gather disaster relief options & info as well as Federal tools for tax, hour & wage benefit issues



City's COVID Response

Tracking City's response & outreach performed to date:

- Wed, March 18:
 - 9am COVID Directors Meeting to review workplace plan
 - Conference call w/Mayor to discuss Facebook Live broadcasts for residents and businesses
 - Mondays = resident info @ 1pm with City Manager Rob Johnson
 - Wednesdays = business info @ 1pm w/ Econ Dev Administrator Tara Magner



City's COVID Response

Tracking City's response & outreach performed to date:

- Thurs, March 19:
 - ICALL initiated with all water customers detailing payment options (some 4,300 accounts)
 - Social Media Platform blast re: Fblive with Mayor
 - Eat local list generated & posted on all platforms
 - Virtual Brown Bag Lunch w/City Manager to address staff concerns and provide information
 - Emergency Proclamation posted on City's website



City's COVID Response

Tracking City's response & outreach performed to date:

- Fri, March 20:
 - Added Ramona Humane Society info to website & shared on all platforms
 - Prepped talking points for Monday's first FBLive w/Mayor
- Sun, March 22:
 - Added list, link & description of Gov Newsomes "shelter at home order" to all platforms
 - Created GIF for FBLive



City's COVID Response

Tracking City's response & outreach performed to date:

- Mon, March 23:
 - 3 staff pushed FBLife GIF and info to over 100 “friends” ea.
 - Added new website tab: utility updates
 - 1pm first facebook live w/Mayor & City Manager
 - Code Officers assist with FSA Senior Nutrition Program food distribution
- Tues, March 24:
 - Designed Senior US Mail piece to reach 17,000 homes
 - Website update w/ state links and updated info



City's COVID Response

Tracking City's response & outreach performed to date:

- Wed, March 25:
 - Senior mailer complete
 - Created tracking mechanism for seniors calling for asst.
 - FBLive for businesses w/Mayor & Tara Magner
- Thurs, March 26:
 - Designed/launched entire secondary website in Spanish to mirror City COVID page
 - IT updated emergency alert (pop up) to reflect both pages



City's COVID Response

Tracking City's response & outreach performed to date:

- Mon, March 30:
 - Zoom account activated: 1st zoom FBLive for social distance
 - Website update: public health behavioral health info & 211
 - Senior mailer out to print and mail
- Tues, March 31:
 - Valley News ad
 - Returning Senior calls for assist & providing info
 - Added IRS link to website
 - Designed email banner for City staff email signature line



City's COVID Response

Tracking City's response & outreach performed to date:

- Tues, March 31 (cont.):
 - Contacted Bread Basket, community pantry, salvation army re: community resources for Seniors
 - Economic Development FBLive promoted
- Wed, April 1:
 - Added links to website supplied by City Attorney
 - 2nd Zoom FBLive w/Mayor & Tara Magner
 - Set up FBLive for Monday with SJUSD & Chief Weiser



City's COVID Response

Tracking City's response & outreach performed to date:

- Thurs, April 2:
 - Website update w/ Federal links on webpages
 - Generated & scheduled all FBLive notification posts for Fri, Sat, Sun & Mon
- Fri, April 3:
 - Finalized flyer for Mon, April 6, FBLive w/Mayor, City Manager, SJUSD & Fire Chief Weiser
- Sun, April 5:
 - Added new Dr. Kaiser order on webpage



City's COVID Response

Tracking City's response & outreach performed to date:

- Mon, April 6:
 - Website update: apply for loan link corrected
 - Zoom FBLive w/ Mayor, City Manager, SJUSD, Chief Weiser
 - Schedule platform posts for economic development
 - Returned 2 seniors calls for assistance
 - Updated website w/ so cal gas press release
 - Received 5 mailer responses via water payment drop box
- List does not include the M/W/F calls Bob Brady participates in each week or the 4 weekly calls the City Manager has with League, City Mgr Partners, & Colleagues



City of San Jacinto COVID-19 Information

- Full page ad in the Valley News
- Highlights San Jacinto Specific Services & Closed Facilities
- In addition, the City helped to sponsor a multi-city informational ad that will run for 3 consecutive weeks



Resources & Information
(951) 487-7330
sanjacintoca.gov

COVID-19 INFORMATION

NATIONAL & STATE COVID-19 INFO:

World Health Organization: www.who.int
The Center For Disease Control: www.cdc.gov
California Department of Public Health: www.cdph.ca.gov
EPA: www.epa.gov/coronavirus

COUNTY RELATED INFO:

Riverside County Public Health: www.rivcoph.org/coronavirus

CLOSED FACILITIES:

City Hall (Closed to the public. Staff is available virtually)
Community Center (Until 4/30/2020)
Sallee Park Recreation Facility (Until 4/30/2020)
All City Owned & Maintained Parks (Until 4/30/2020)
Estudillo Mansion and Museum (Until 4/30/2020)
All Riverside County Libraries will be closed as of March 15, 2020 until April 30, 2020

DEVELOPMENT SERVICES:

Development Services are **STILL OPEN FOR BUSINESS!!**

The City will continue to provide essential services including:
Entitlement Reviews, Building Plan Checks, Building & Planning Inspections,
Code Enforcement Actions, and Economic Development Assistance

Also including Development Ombudsman services, site selection, small business disaster relief inquiries, etc.

City of San Jacinto COVID-19 Information

- Full page ad in the Valley News
- Highlights San Jacinto Local Restaurants
- You can also find on the City's COVID-19 webpage & all City social media outlets



SUPPORT LOCAL RESTAURANTS

ESTABLISHMENT	ADDRESS	PHONE	SERVICE OPTIONS
Big Daddy's Bar-B-Que	1020 N. State Street	(951) 654-1923	DRIVE-THRU TAKE OUT ONLY
Burger King	1503 S. San Jacinto Ave	(951) 487-9657	DRIVE-THRU ONLY
Carl's Jr.	1171 N. State Street	(951) 654-3642	DRIVE-THRU ONLY
Castaneda's Mexican Food	1040 N. State Street	(951) 654-4700	DRIVE-THRU TAKE OUT ONLY
Del Taco	1401 S. San Jacinto Ave	(951) 654-3639	DRIVE-THRU ONLY
Del Taco	1231 N. State Street	(951) 487-6281	DRIVE-THRU ONLY
Delgado's	517 E. Main Street	(951) 487-7343	TAKE OUT ORDERS ONLY
Denny's	1290 N. State Street	(951) 487-9237	TAKE OUT ORDERS ONLY
Domino's Pizza	671 N. State Street	(951) 654-0506	TAKE-OUT DELIVERY
El Ojo De Agua Taqueria	580 S. San Jacinto Avenue	(951) 654-1476	TAKE OUT ORDERS ONLY
El Pollo Loco	1881 S. San Jacinto Ave	(951) 487-6622	DRIVE-THRU ONLY
Emilio's Mexican Restaurant	2340 S. San Jacinto Avenue	(951) 925-3721	TAKE OUT ORDERS ONLY
Farmer Boys	1385 S. State Street	(951) 487-2946	DRIVE-THRU PHONE AHEAD ORDER AT COUNTER
Farmer Boys	1385 S. State Street	(951) 487-2946	TAKE-OUT DRIVE-THRU
Fatty Boy Tacos	1821 S. San Jacinto Avenue	(951) 654-7050	TAKE OUT ORDERS ONLY
Golden Chopstix	1851 S. San Jacinto Avenue	(951) 654-7288	TAKE OUT ORDERS ONLY
Good China Express	1261 N. State Street	(951) 487-7999	TAKE OUT ORDERS ONLY
Hot Wok	480 State Street	(951) 487-1081	TAKE OUT ORDERS ONLY
J&J's Diner	690 S. State Street	(951) 487-2022	CLOSED UNTIL FURTHER NOTICE
Jack In The Box	770 W. Ramona Exwy	(951) 654-3374	DRIVE-THRU ONLY
Jack In The Box	2291 W. Esplanade	(951) 654-1310	DRIVE-THRU ONLY
Jenny's Donuts	630 S. State Street	(951) 654-0728	
Juan's Rotisserie Chicken	2241 W. Esplanade Avenue	(951) 487-2469	TAKE OUT ORDERS ONLY
Kickback Grill	2551 S. San Jacinto Avenue		CLOSED UNTIL FURTHER NOTICE
Kolsa's Donuts	1261 N. State Street	(951) 654-7788	TAKE OUT ORDERS ONLY
Little Caesar's Pizza	1497 S. San Jacinto Ave	(951) 654-3130	TAKE-OUT DELIVERY
Little Italy	627 S. San Jacinto Avenue	(951) 654-4443	TAKE OUT ORDERS DELIVERY BY DOORDASH ONLY
Los Mareados Ceviche Bar	109 S. State Street	(951) 350-0461	TAKE OUT ORDERS ONLY
Los Portales Taco Shop	1191 N. State Street, #A	(951) 654-4383	TAKE OUT ORDERS ONLY
Los Portales Taco Shop	1497 S. San Jacinto Avenue	(951) 654-6299	TAKE OUT ORDERS ONLY
Mariscos Las Palmas	790 S. State Street	(951) 350-4388	TAKE OUT ORDERS ONLY
McDonald's	611 N. State Street	(951) 487-2504	DRIVE-THRU ONLY
Mr. You Chinese Food	2281 W. Esplanade Avenue	(951) 487-9989	TAKE OUT ORDERS ONLY
Orozco's Restaurant	1467 S. San Jacinto Avenue	(951) 487-1595	
Panda Express	1270 N. State Street	(951) 654-1019	DRIVE-THRU ONLY
Patsy's Country Kitchen	1221 N. State Street	(951) 487-6171	DINE IN PICK UP CALL AHEAD
Pizza Hut	490 N. State Street	(951) 487-2300	TAKE-OUT DELIVERY
Soboba's Maze Stone	1020 Soboba Road	(951) 654-4300	CLOSED UNTIL FURTHER NOTICE
Stadium Pizza	701 W. Esplanade Avenue #C	(951) 654-1142	TAKE-OUT DELIVERY CURBSIDE PICK-UP ONLY
Starbucks	1555 S. San Jacinto Ave	(951) 492-1431	DRIVE-THRU ONLY 24 HOURS
Starbucks	1211 State Street	(951) 654-0041	TEMPORARILY CLOSED
Starbucks	2281 W. Esplanade	(951) 487-1106	TEMPORARILY CLOSED
Subway	1261 N. State Street	(951) 654-6800	TAKE-OUT ONLY
Subway	2281 W. Esplanade	(951) 663-4546	TAKE-OUT ONLY
Subway	S. San Jacinto Ave		TEMPORARILY CLOSED
Taco Bell	785 N. Ramona Blvd	(951) 654-1696	DRIVE-THRU ONLY
Taqueria Azteca	257 E. Main Street	(951) 654-8000	
Taqueria La Huasteca		(951) 474-4477	
The Good Egg	2563 S. San Jacinto Avenue	(951) 929-3443	TAKE OUT ORDERS ONLY
Tommy's Drive Thru Restaurant	718 S. San Jacinto Avenue	(951) 654-5566	TAKE OUT ORDERS ONLY
Top Grill	1643 S. San Jacinto Avenue	(951) 487-1888	TAKE OUT ORDERS ONLY
Tortas Ahogadas Chapala	500 State Street, Ste 109	(951) 654-3188	CLOSED UNTIL FURTHER NOTICE
Valley Donuts	725 S. San Jacinto Avenue	(951) 487-1967	TAKE OUT ORDERS ONLY
Voccedo La Michoacana	481 W. Esplanade Avenue	(951) 654-4914	
WaBa Grill	1211 N. State Street	(951) 654-7888	TAKE-OUT ONLY
Wendy's	1841 S. San Jacinto Ave	(951) 654-2103	DRIVE-THRU ONLY
Wienerschnitzel	1504 S. San Jacinto Ave		DRIVE-THRU ONLY

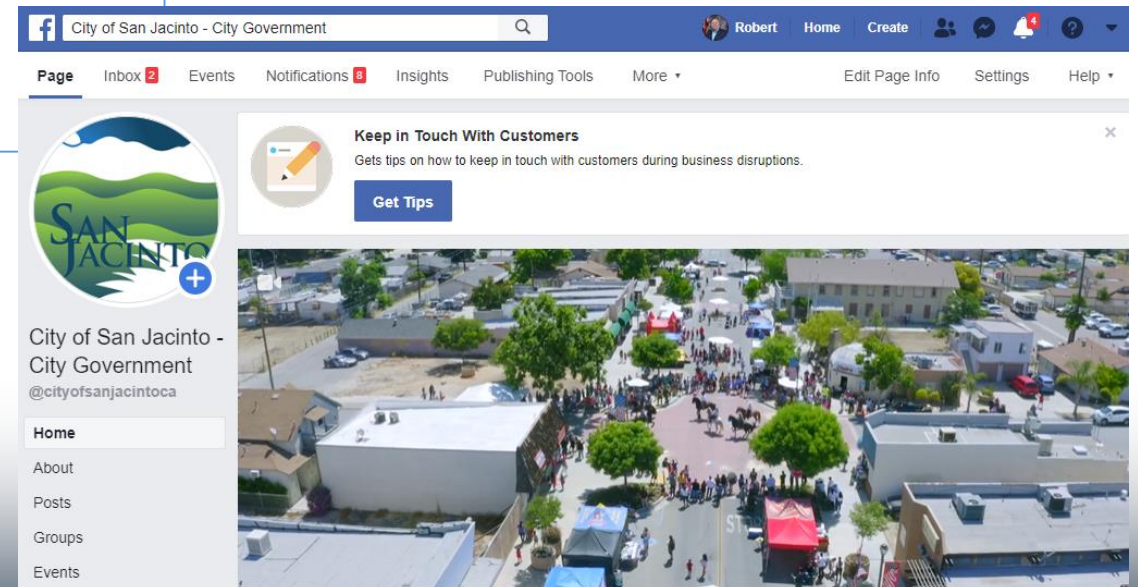
City's Social Media Platforms

Social Media Platforms

- Facebook: @CityofSanJacintoCa
- Instagram: @CityofSanJacintoCa
- Twitter: @CitySanJacinto
- LinkedIn: City of San Jacinto
- NextDoor: City of San Jacinto
- eNews: In the Loop (email)



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City's Facebook Live Stats

TYPE	VIEWS	REACH	ENGAGEMENTS	COMMENTS	SHARES
RESIDENTS	9,200	19,198	5,185	177	91
BUSINESS*	7,800	14,905	4,964	70	66
TOTALS	17,000	34,103	10,149	247	157

***3RD BUSINESS FBLIVE
W/MAYOR & TARA MAGNER
IS TOMORROW AT 1PM!**



Department Overview

	January 2020	February 2020	March 2020	YTD	2019 Totals
Phone Calls	1,086	959	1,376	3,421	11,167
Counter Visits	735	720	453*	1,908	6,826
Total Customer Contacts	1,821	1,679	1,829	5,329	17,993

* March 1, 2020 through March 17, 2020 due to City Hall Closure



Planning Division

	February 2020	March 2020	2020 Totals	2019 Totals
Entitlements Submitted	5	6	15	54
Projects Approved	1	5	15	47
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	8	7	24	96

Building & Safety Division

	January 2020	February 2020	March 2020	2020 Totals	2019 Totals
Building Inspections	346	312	270	928	3,642
Permits Issued	71	81	70	222	860
Permits Applied For	102	106	93	301	1,094
Private Investment	\$1.59M	\$3.80M	\$865,824	\$6.256M*	\$33.916M

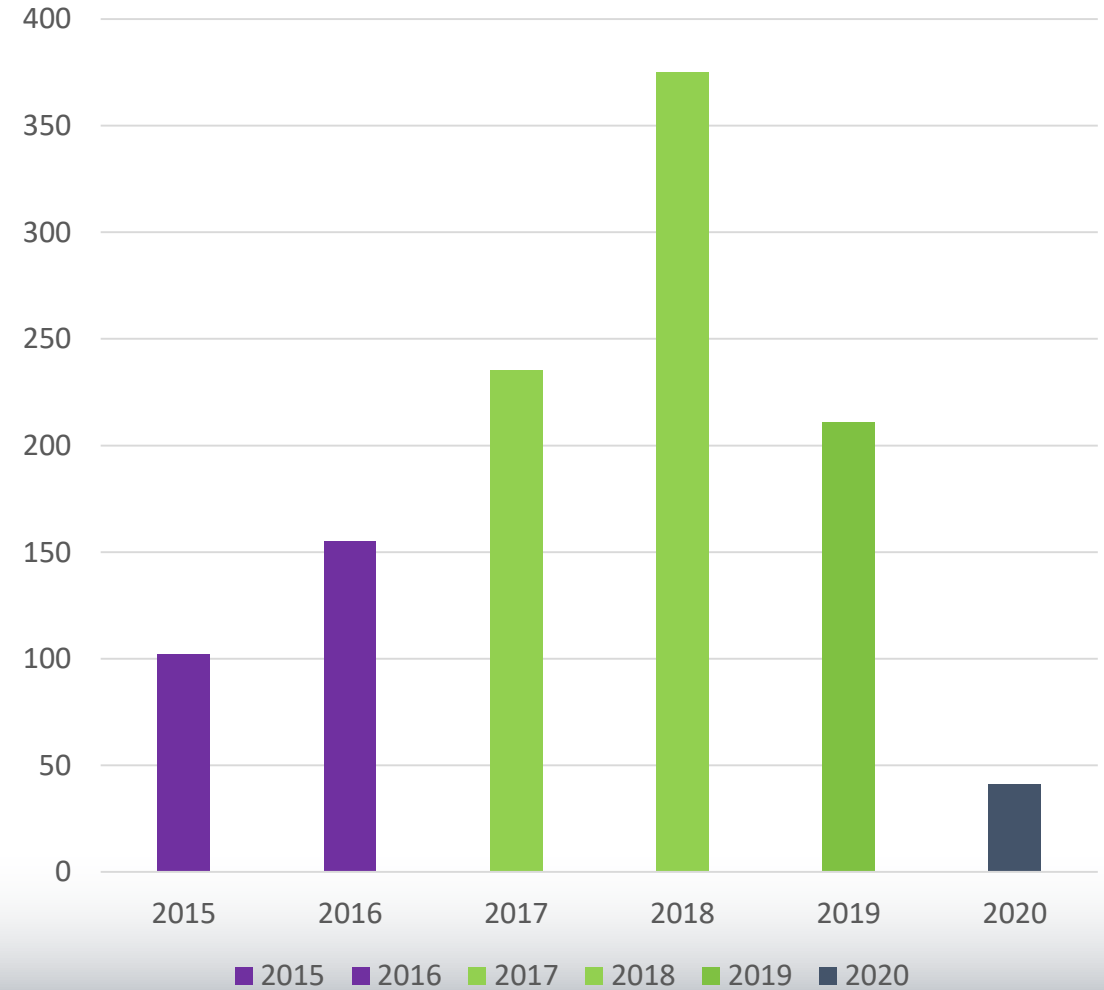
*Tracking for \$25.025M in Private Investment



Building & Safety Division

New Single-Family Residences

New Single-Family Residences	
2020	41*
2019	204
2018	375
2017	235
2016	155
2015	102



*As of April 1, 2020 – Tracking for 164 SFR's



KB – The Cove Gas Test Inspection



DR Horton – Palisades Framing Inspections



Signature Homes Beginning Framing



DR Horton – Palmilla Build Out of Final Homes



Code Enforcement Division

	January 2020	February 2020	March 2020	2020 Totals	2019 Totals
Notice of Violations Issued	637	599	545	1,781	7,069
Citations Issued	75	59	56	190	1,068
Proactive Activities	701	757	598	2,056	8,451
New Inspections	173	118	70	361	1,624
Re-check Inspections	447	504	629	1,580	6,981
Cases Closed	264	341	396	1,001	4,564
Total Cases	2,297	2,378	2,294*	6,969	29,757

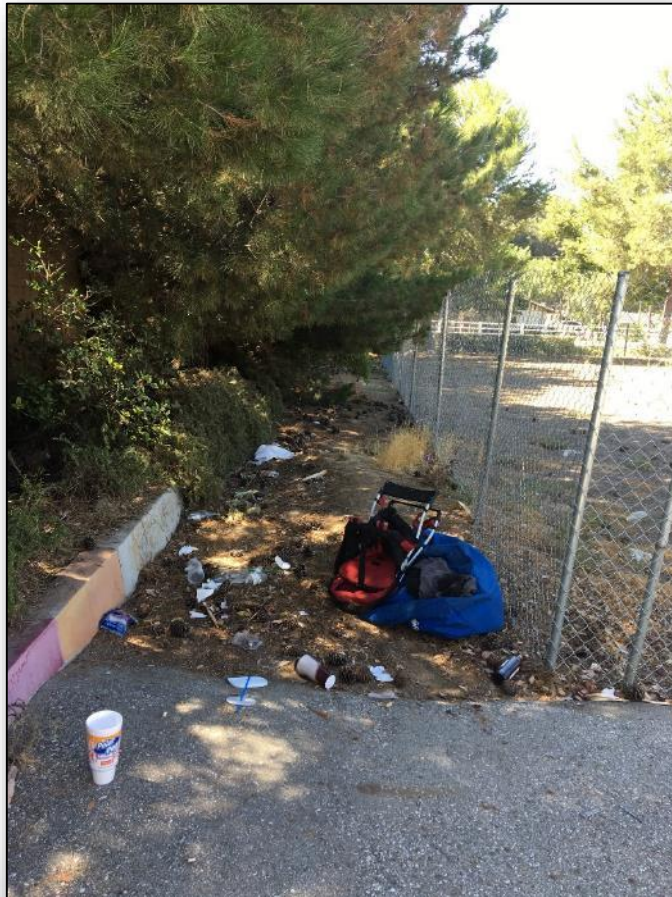


*Tracking for 27,876 Total Cases

Graffiti Abatement



Trash Removal & Tree Maintenance



Inoperative Vehicle Storage



Property Rehab - Before



Property Rehab - After



Department of Public Utilities

- Organizational Re-adjustment in Department of Water, Power & Public Works is now Department of Public Utilities:
 - Art Mullen is the new Chief of Public Utilities
 - Bob Brady continues as Director of Special Projects
 - Preston Sullen is the new Public Works Supervisor
 - Water Utilities Supervisor position being created
 - All made possible w/ former Superintendent leaving & using former General Manager position to realign the department

Chief of Public Utilities Art Mullen reports:

- Bath Well is fully functional & pumping 850gpm, as promised
- Artesia Well is fully functional @ pumping 1,400gpm
- Lake Park Well is fully functional @ pumping 1,850gpm

- **PW Supervisor Preston Sullens reports:**

- 30 tons of asphalt patch waiting at yard for weather event to subside for potholing | working to solidify an asphalt contractor for major potholing after weather event

